



REQUEST FOR PROPOSAL/QUOTE (RFP/Q)

RFP/Q NUMBER	: EWM2021/12
DESCRIPTION OF SERVICE	: National Supply of Hired Toilets
RFP/Q SUBMISSION DETAILS	: Online Application / via e-mail (NO HAND DELIVERIES WILL BE ACCEPTED)
CLOSING DATE	: 08 July 2021
TIME	: 16H00 (Late applications will not be accepted)
WEBSITE	: www.enviroserv.co.za , TENDERS
E-MAIL	: Kamogelo.mogotlane@enviroserv.co.za

Company Name: _____

Representative Name: _____

Representative Signature: _____

Date: _____

TABLE OF CONTENTS

1.	<u>SECTION A – GENERAL INFORMATION</u>	<u>Page No.</u>
1.1.	ABBREVIATIONS	3
1.2.	DEFINITIONS	3
1.3.	SCOPE OF WORK	3
1.4.	RFP PROCESS	4
1.5.	SUBMISSION REQUIREMENTS	4
1.6.	RULES AND REGULATIONS	5
1.7.	EQUIPMENT ORIGIN, SPECIFICATIONS AND DRAWINGS	6
1.8.	GENERAL TERMS AND CONDITION OF CONTRACTS	7
a.	APPLICATION	7
b.	STANDARDS	7
c.	USE OF CONTRACT DOCUMENTS AND INFORMATION	7
d.	PATENT RIGHTS	7
e.	INSPECTION AND TESTS	8
f.	DELIVERY AND DOCUMENTS	8
g.	PRICING AND PAYMENT	8
h.	TERMINATION FOR DEFAULT	8
i.	TERMINATION FOR CONVENIENCE	8
j.	DELIVERY TERMS	8
k.	COMMISIONING	8
l.	WARRANTY	9
m.	TECHNICAL SUPPORT	9
n.	AGENCY	9
1.9.	GENERAL ENQUIRIES	9
1.10.	TECHNICAL ENQUIRIES	9
2.	<u>SECTION 2 – SUPPLIER INFORMATION</u>	<u>Page No.</u>
2.1.	ELIGIBILITY OF SUPPLIERS	10
2.2.	SUPPLIER DETAILS	10
2.3.	DECLARATION	11
3.	<u>SECTION C – OFFER/QUOTE INFORMATION</u>	<u>Page No.</u>
3.1.	ANNEXURE A – CODE OF GOOD PRACTICE – SUPPLIERS	12-17
3.2.	ANNEXURE B – SUPPLIER QUESTIONNAIRE	18
3.3.	ANNEXURE C – PRICING SCHEDULE	19
3.4.	ANNEXURE D – TENDER SUBMISSION FORM	20
3.5.	ANNEXURE E – TERMS & CONDITIONS OF TRADE	21
3.6.	ANNEXURE F – EVALUATION CRITERIA	22

SECTION 1

1.1 ABBREVIATIONS

- a. RFP/Q - Request for Proposal or Quote
- b. BBBEE - Broad Based Black Economic Empowerment
- c. EWM - EnviroServ Waste Management (Ltd)
- d. CPA - Consumer Protection Act 68 of 2008
- e. OSHA - Occupational Health and Safety Act 85 of 1993
- f. SLA - Service Level Agreement
- g. FML - Full Maintenance Lease

1.2 DEFINITIONS

- a. "The Contract" means the agreement entered into between the EnviroServ and the awarded Supplier, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein. A contract will stem from this RFP/Q.
- b. "The Contract Price" means the price payable to the Supplier under the Contract for the full and proper performance of its contractual obligations.
- c. "The Goods" means all of the equipment, services, works and/or other materials, which the Supplier is required to supply to the Procuring entity under the Contract.
- d. "EnviroServ" means the organization or procuring entity purchasing the goods under this Contract i.e ENVIROSERV WASTE MANAGEMENT (PTY) LIMITED.
- e. "The Supplier" means the individual or firm supplying the goods under this Contract.
- f. "Ex-Stock" means a product or service can supplied immediately without any delay manufacturing lead time.

1.3 SCOPE OF WORK

a. Purpose

EnviroServ invites suppliers to respond to the RFP/Q for the National Supply of Hired Toilets . This service will be awarded to one or more capable suppliers with the best price, best service and BEE accreditation i.e: highest percentage black ownership and black woman ownership. This service will be required for a period of 12/24 Months from date of award with an option to renew before expiry date as and when required. It is expected that the contract requirements will fluctuate according to business requirements.

Likely impacts are as follows:

- Organic growth of existing work
- Increase / decrease in contracts awarded
- Changes in Legislation

No.	Description	Site
1	Flush toilet with basin	Nationally
2	Non-flush toilet with basin	Nationally
3	Chemical Foot Flush Toilet with Basin	Nationally
4	Chemical Foot Flush Toilet without Basin	Nationally
5	Damage Waiver	Nationally
6	Service per unit	Nationally
7	Delivery Charges	Nationally
8	Collection Charges	Nationally
9	Septic Pump out	Nationally
10	Septic Tanker	Nationally
11	Septic Tanker	Nationally

No.	Regions	Site
1	Gauteng & North West	Hofontein, Chloorkop, Roodepoort(ECIS), Rustenburg
2	Port Elizabeth	Aloes
3	Kwa-Zulu Natal	Shongweni, Prospecton, Richards Bay

1.4 RFP PROCESS

The following timeline table outlines the milestones and their respective due dates:

Milestone	Date
Advertisement period of RFP	18 June 2021 – 08 July 2021
Response submitted by	08 July 2021
Adjudication	12 July 2021 – 23 July 2021
Extend offer/s and sign Contract/s / SLA	26 July 2021 – 30 July 2021
New Contract effective date	01 August 2021

1.5 SUBMISSION REQUIREMENTS

All Suppliers shall include the following information and documentation with their offer and where copies are attached they are to be certified:

- a. Completed RFP/Q document
- b. Code of Good Practice – Suppliers (As attached in Annexure A)
- c. Supplier Questionnaire (As attached in Annexure B)
- d. Written Power of Attorney of the signatory of the offer to commit the Supplier
- e. Proof of business address
- f. Accredited BBBEE status documentation
- g. Tax clearance certificate
- h. Price Schedule (As attached in Annexure C)
- i. Terms and Conditions of Trade (As attached in Annexure E)
- j. Company Registration Documents
- k. Tender Submission Form (As attached in Annexure D)
- l. COID Letter of good standing
- m. Company Profile

1.6 RULES AND REGULATIONS

- a. All documents relating to the offer will be in the English Language;
- b. The Supplier is expected to examine all instructions, forms, terms, and specifications in the tender documents. Failure to furnish all information required by the RFP/Q documents or to submit an offer not substantially responsive to the RFP/Q documents in every respect will be at the Bidder's risk and may result in the rejection of its offer;
- c. The Bidder shall prepare one (1) original set of documents and clearly mark these as "ORIGINAL". **Not applicable if submission is done online.**
- d. **This ORIGINAL documentation shall be typed/written in indelible ink (black) and shall be signed by a person (or persons) duly authorised to sign on behalf of the Supplier. All pages of the tender where entries or amendments have been made shall be initialed by the person (or persons) signing it.**
- e. This ORIGINAL bid documentation shall be sealed in an envelope.**(If Applicable)**
- f. This sealed envelope will be addressed to EnviroServ's address provided in this document with the Bidder's name and RFP/Q reference number reflected. The envelope must also be marked with a clear warning NOT TO OPEN before the specified date and time;**(If Applicable)**
- g. The tender shall contain no alterations or additions, except those who comply with instructions by EnviroServ, or as necessary to correct errors by the bidder in which case such corrections shall be initialed by the person (or persons) signing the tender;
- h. EnviroServ may extend the deadline of submission of offers by issuing an amendment in which case all rights and obligations of EnviroServ and the bidders previously subject to the original deadline, will then be subject to the new deadline;
- i. NO LATE submissions will be accepted;

- j. Suppliers may modify or withdraw their submission by giving notice in writing before the deadline;
- k. Offers shall remain valid for 30 days or more after date of opening; Offers valid for a shorter period will be rejected and considered non responsive.
- l. No information shall be disclosed to Suppliers or any other persons prior to official adjudication process. Any effort by a bidder to influence EnviroServ's process of bid-awarding decisions may result in the rejection of his bid;
- m. The Supplier shall bear all costs associated with the preparation and submission of its offer, and the procuring entity, will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the RFP/Q process;
- n. EnviroServ will determine the substantial responsiveness of each offer to the RFP/Q documents, substantially responsive tender is one, which conforms to all the terms and conditions of the RFP/Q documents without material deviations. There is no recourse should an offer be disqualified.
- o. EnviroServ will determine to its satisfaction whether a Supplier is qualified to perform the work satisfactorily. The determination will take into account the Supplier's financial, technical, and contractual capabilities. It will be based upon an examination of the documentary evidence submitted.
- p. EnviroServ reserves the right to accept or reject any offer, lowest quote or otherwise, and to annul the RFP/Q process and reject all offers at any time prior to contract award, without thereby incurring any liability to the affected Supplier on the grounds for the procuring entity's action. EnviroServ reserves it right to annul the procurement process an anytime.
- q. The bidder must reveal it's national foot print in South Africa by naming each branch/depot in every province and/or other national representation agencies, etc.;
- r. EnviroServ will notify the successful Supplier in writing that it's offer has been accepted. The notification of award will signify the formation of the Contract but will have to wait until the contract is finally signed by both parties. Simultaneously other Suppliers shall be notified that their offers have not been successful.
- s. There is NO APPEAL process and EnviroServ's decision will be final.
- t. This RFP/Q trading terms and conditions supercedes the Suppliers trading terms and conditions.

1.7 EQUIPMENT ORIGIN, SPECIFICATIONS AND DRAWINGS (IF APPLICABLE)

- a. All equipment to be supplied and installed under the contract shall have their origin in eligible source countries.
- b. For purposes of this clause, "origin" means the place where the equipment(s) are produced. Goods are produced when, through manufacturing, processing, or substantial and major assembly of components, a commercially-recognized product results that is substantially different in basic characteristics or in purpose or utility from its components.
- c. The origin of equipment is distinct from the nationality of the Supplier and shall be treated thus in the evaluation of the RFP/Q.

- d. Suppliers are requested to submit with their offers the detailed specifications, drawings, catalogues, etc for the products they intend to supply.
- e. Suppliers must indicate on the specifications sheets whether the equipment offered comply with each specific requirement.
- f. A clause-by-clause commentary on EnviroServ's Technical Specifications demonstrating substantial responsiveness of the goods and service to those specifications, or a statement of deviations and exceptions to the provisions of the Technical Specifications and an explanation of how any such deviation from provided specifications will still satisfy the requirements as set.
- g. All the dimensions and capacities of the equipment to be supplied shall not be less than those required in these specifications. Deviations from the basic requirements, if any, shall be explained in detail in writing with the offer, with supporting data such as calculation sheets, etc. and an explanation whether the equipment can meet stated requirements even with such deviations. EnviroServ reserves the right to reject the equipment, if such deviations shall be found critical to the use and operation of the equipment and hence making the equipment to not meet requirements.

1.8 GENERAL TERMS AND CONDITIONS OF CONTRACT

a. Application

These General Conditions shall apply in all Contracts made by EnviroServ.

b. Standards

The Goods supplied under this RFP/Q shall conform to the standards mentioned in the Technical Specifications as per Annexure.

c. Use of Documents and Information

The Supplier shall not, without EnviroServ's prior written consent, make use or distribute any document or information in this RFP/Q. All documents, other than the Supplier Questionnaire itself, shall remain the property of EnviroServ.

d. Patent Rights

The Supplier shall indemnify EnviroServ against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or services supplied.

e. Inspection and Tests

EnviroServ or its representative shall have the right to inspect and/or to test the equipment to confirm their conformity to the technical specifications. EnviroServ shall notify the Supplier in writing in a timely manner, of the identity of any representatives retained for these purposes. The inspections and tests may be conducted on the premises of the Supplier or even at EnviroServ's premises.

Should any inspected or tested equipment fail to conform to the specifications, the EnviroServ may reject the equipment, and the Supplier shall either replace the rejected equipment or make alterations necessary to make specification requirements free of costs to EnviroServ. This rejection may happen any time before expiry of the warranty offered by the Supplier of the goods.

EnviroServ's right to inspect, test and where necessary, reject the equipment after the equipment arrival and installation shall in no way be limited or waived by reason of the

equipment having previously been inspected, tested and passed by EnviroServ or its representative prior to or after the equipment delivery.

f. Delivery and Documents

Delivery of the equipment, documents, installation and maintenance of the same shall be made by the Supplier in accordance with the terms specified by EnviroServ.

Suppliers must ensure the shortest possible delivery period of the equipment. Delivery period will be an important evaluation criterion and the responsive firm offering shortest delivery period will gain an advantage.

g. Pricing and Payment

Prices quoted by the Supplier shall remain fixed during the Supplier's performance of the contract. An offer submitted with an adjustable price quotation will be treated as non-responsive and will be rejected unless otherwise agreed by the parties. Prices indicated on the Price Schedule shall be the cost of the goods and any incidental works/services including all duties, VAT and other taxes. Payment of goods and services will be 45 days from statement. Suppliers are encouraged to offer payment terms up to 60 days from statement.

h. Termination for Default

EnviroServ may, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Supplier, terminate the contract in whole or in part:

- if the Supplier fails to deliver any or all of the equipment within the period specified in the Contract, or within any extension thereof granted by EnviroServ
- if the Supplier fails to perform any other obligation(s)
- if the Supplier, in the judgment of the EnviroServ has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

In the event that EnviroServ terminates the Contract in whole or in part, it may procure, upon such terms and in such manner as it deems appropriate, equipment, works and services similar to those undelivered, and the Supplier shall be liable for any excess costs for such similar equipment.

i. Termination for convenience

EnviroServ by way of written notice may terminate the contract in whole or in part, at any time for its convenience. The notice of termination shall specify that the termination is for the EnviroServ convenience, the extent to which performance of the Supplier of the contract is terminated and the date on which such termination becomes effective. No compensation will be payable for termination of contract.

j. Delivery terms

Goods and services must be delivered or performed at EnviroServ sites. EnviroServ prefers Suppliers to supply all regions. EnviroServ may elect to split the contract to satisfy its needs. (If Applicable)

k. Commissioning

Test runs and eventual equipment commissioning (if applicable) will be done by the Supplier and a commissioning certificate signed by both parties on agreement between the two parties that the equipment has performed to expectations

i. Warranty

A warranty declaration of at least 1 year must be included **(if applicable)**

m. Technical support

Suppliers must include the after sales service arrangement, including technical support services, availability of spare parts, etc.

n. Agency

The Supplier shall attach documentary proof of appointment as an agent of the original equipment manufacturer through the manufacturer's authorization form duly signed by the manufacturer and on manufacturer's letterhead. The Supplier shall also elect its own agent however, they shall remain liable for all duties and obligations according to the contract.

1.9 GENERAL ENQUIRIES

ANY ENQUIRIES REGARDING THE BIDDING PROCEDURE MAY BE DIRECTED TO:

DEPARTMENT	PROCUREMENT
DESIGNATION	CONTRACTS/ TENDER ADMINISTRATOR
CONTACT PERSON	KAMOGELO MOGOTLANE
TELEPHONE	011 456 5400

1.10 TECHNICAL ENQUIRIES

ANY ENQUIRIES REGARDING THE BIDDING PROCEDURE MAY BE DIRECTED TO:

DEPARTMENT	PROCUREMENT
DESIGNATION	PURCHASING MANAGER
CONTACT PERSON	LONDEKILE NXUMANLO
TELEPHONE	011 456 5400

SECTION 2

2.1. ELIGIBILITY OF SUPPLIERS

- a. All eligible Suppliers are requested to sign the DECLARATION OF INTEREST and CODE OF CONDUCT attached in Annexure A stating any relationships with EnviroServ employees, or members of consortiums, or joint ventures and/or sub-Suppliers, either in the past or currently. Should this Declaration be proven to be false, the Supplier's offer will be rejected.
- b. Suppliers shall not be under administration.
- c. Suppliers shall not be under a declaration of ineligibility for corruption and fraudulent practices.
- d. EnviroServ's employees, committee members, board members and their relatives (spouse and children) are not eligible to participate in this RFP/Q.
- e. Suppliers must be in good standing with the South African Revenue Service.
- f. Suppliers must have a proven track record in the supply of the service on offer.
- g. Suppliers must have the ability to supply good and services on time and in full.
- h. A Suppliers poor service deliver record will adversely affect a Suppliers ability to be awarded this RFP/Q.

2.2. SUPPLIER DETAILS

Company name _____

Physical Address _____

Postal Address _____

Landline Number _____

E-mail Address _____


2.3. DECLARATION

I.....confirm that the information given this day of 2021 is correct, accurate and I understand that any false information will lead to automatic disqualification without any further notice. I also understand that EnviroServ Waste Management (Pty) Limited will confirm with my previous clients that my company has dealt with if need be. We also declare that we have not engaged in any fraudulent practice or offered inducement to any member of procuring entity for purpose of this RFP.

Authorized signature..... Date.....

Name of signatory.....

3.1.ANNEXURE A–CODE OF CONDUCT AND ACKNOWLEDGEMENT OF SUPPLIER

	Compiled by: Rakesh Seetal
	Approved by: LEADERSHIP
	Revisions: REV 2
NATIONAL PROCUREMENT	Date of approval: 1 July 2021
POLICIES AND PROCEDURES	Page: 12 of 6
TITLE: CODE OF CONDUCT AND ACKNOWLEDGEMENT – SUPPLIERS	

CONTENTS		
1.	PURPOSE	2
2.	GENERAL GUIDELINES	3
3.	PRINCIPLES	3
4.	CODE OF CONDUCT ACKNOWLEDGEMENT FORM	6

1. PURPOSE

This code commits EnviroServ's suppliers to maintain the highest standards of professional and personal conduct whilst conforming to the EnviroServ Values:

Diversity

We believe that our diversity is the key to our success. Our team boasts a mix of skill, style, gender, race and age – ensuring that we are able to deliver the best possible solution to our customers.

Integrity

Making promises that they can keep – always being honest, ethical and respectful – promoting solution driven actions. Uncompromising on environmental standards. Taking ownership and being accountable.

Innovation

Believe that all have good ideas – encourage and harness them. The responsibility to access and share great ideas lies with us all. Be passionate for improvement and love creativity, growth, vitality and momentum.

Quality

Everyone is responsible for delivering value. Service excellence is a given. We are uncompromising on standards and dissatisfied with the status quo. Continually raising standards. Being professional.

Collaboration

Working together to achieve shared goals, doing what it takes to succeed, never compromising the greater team. Creating positive energy and valuing diversity.

Passion

Willing to always go the extra mile to make things happen. Being proactive. Radiating positive energy in other. Looking for solutions and expressing opinions.

Suppliers shall commit to the following principles:

1. Comply with all applicable laws and regulations
2. Adhere to high ethical standards and respecting the rights and dignity of all persons dealt with
3. Not accepting illicit benefits nor extending such benefits to other persons
4. Be environmentally responsible
5. Not compete in any way with EnviroServ business and avoid conflict of interest to the detriment of EnviroServ
6. Keep EnviroServ's business, financial and technical data as well as internal business documents confidential and not misappropriate EnviroServ's or other company's tangible or intellectual property
7. Actively help EnviroServ in achieving compliance with this Code of Conduct

Adherence of this Code of Conduct will be monitored and violations properly sanctioned.

This Code of Conduct is applicable to the EnviroServ Group of Companies including subsidiaries and joint venture companies.

2. GENERAL GUIDELINES

These guidelines are an integral part of the Code of Conduct, and helps in understanding what the Code means in daily business practice. The Guidelines have been prepared taking into account differences in local laws and practices. They are not to be and cannot be exhaustive. Furthermore, applicable laws and regulations can change. These Guidelines are to be used as an important compass, keeping in mind that daily business judgments often require additional thorough analysis of their legal and ethical ramifications.

Questions regarding the Code of Conduct or these Guidelines or a situation which causes uncertainty about the implications of the Code or the Guidelines (e.g. because of conflicting requirements), should be addressed with EnviroServ's Head of Procurement.

3. PRINCIPLES

Principle 1:

Complying with all applicable laws and regulations

Complying with the legal order is a fundamental principle of EnviroServ's business philosophy. It is also an important part of EnviroServ's risk policy. Laws from jurisdiction to jurisdiction and may change over time. The commitment of the Group to stay within applicable laws and regulations, however, remains always the same. These Guidelines cannot specify nor even list all the laws that govern daily business. It is therefore each person's personal responsibility to be knowledgeable about the legal requirements and restrictions governing daily work.

Particular attention is paid to the following areas of law.

Health and Safety

The safety of services rendered by suppliers is usually dealt with in general or industry-specific regulations. In addition, civil and criminal laws set certain standards that have to be complied with.

Competition law

The following practices are prohibited:-

- agreements amongst competitors on costs or selling prices
- agreements amongst competitors on the allocations of market shares
- agreements amongst competitors on the allocation of territories and customers
- the orchestration among competitors of offers submitted to EnviroServ ("bid rigging")
- paying bribes, kickbacks or other benefits to employees

Tax law

Tax laws include income taxes, sales taxes, withholding taxes and deductions. They differ between jurisdictions. Tax laws do not only have to be complied with by persons directly dealing with taxes, they also have to be taken into consideration by suppliers. Over-invoicing or under-invoicing for goods or services may violate tax laws if they result in the avoidance of taxes.

Privacy law

Comply with Protection of Personal Information (POPI) Act 4 of 2013.

Access to Information law

Comply with Promotion of Access to Information (PAIA) Act 2 of 2000.

Other laws

Various other laws (e.g. corporate laws and security regulations, environmental, employment laws, including working place safety regulations, public laws etc.) govern EnviroServ's business. These must be complied with in personal spheres of activity.

Principle 2:

Adhering to high ethical standards, Respecting the rights and dignity of all persons dealt with and by not accepting illicit benefits nor extending such benefits to other persons

Respect of the rights and dignity of other persons, be they customers, fellow employees, suppliers, competitors or government officials is an absolute must. The high ethical standards maintained by EnviroServ furthermore requires that employees of the Group do not accept illicit benefits which might be offered to them by customers, suppliers or other persons. This does not mean that every customary present has to be refused. If the value of such a present is (as a rule of thumb) above R1000, the gift should be declared to the superior. Likewise extending personal benefits to employees or other persons if such benefits are outside the usual business practices or if they violate applicable laws, is not allowed.

Principle 3:

Being Environmentally Responsible

As a minimum EnviroServ ensures compliance with applicable environmental legislation and in many cases, through the use of latest technologies and best practices, go beyond compliance. Our suppliers are encouraged to take a proactive stance in this regard and generate innovative solutions to environmental projects.

Principle 4:

Not competing in any way with EnviroServ's business and avoiding conflicts of interest to the detriment of EnviroServ

Suppliers have a fiduciary duty to their employer. This means, inter alia, a supplier is not allowed to actively engage in business directly competing with the EnviroServ Group.

If the supplier is engaged in potential conflicts of interest, these are required to be disclosed to EnviroServ's Head of Procurement.

Principle 5:

Keeping business, financial and technical data as well as internal business documents confidential and not misappropriating the organisation's intellectual property.

Another aspect of the fiduciary duty that suppliers owe to EnviroServ is the obligation to keep all business, financial and technical data as well as internal business documents confidential. Such information may only be disclosed to persons outside the Group if and to the extent that this is required in the course of business transactions on behalf of EnviroServ or as required by the law. It is an obligation to safeguard EnviroServ's tangible and intellectual property. It is ethical also to

respect the property of other companies, including the property of competitors (e.g. trademarks, software or other intellectual property protected by applicable laws).

Principle 6:

Actively help EnviroServ in achieving compliance with this Code of Conduct and related Policies

In addition to the requirement to abide by EnviroServ's Code of Conduct and Policies, each of EnviroServ's suppliers is likewise expected to disclose violations of this Code. Management, in turn, will monitor adherence to the Code of Conduct and will investigate alleged violations. In such an investigation every supplier is required to fully disclose all pertinent facts known to him/her. Non-disclosure in such investigation as well as violations of the Code of Conduct (incl. the acquiescence in violations by subordinates) may result in being removed from the vendor list.

Related Policies (attached and also available on EnviroServ's Website)

1. Procurement Policy dated 1 July 2021
2. Fraud, Anti-Bribery and Corruption Policy dated 10 May 2018

Suppliers who report potential Code of Conduct violations in good faith are protected against possible retaliation as follows:

- **anonymous reporting violations**

In principle suppliers may report possible Code of Conduct violations anonymously by means of calling Tip-Offs Anonymous on 0800 00 11 24. EnviroServ however encourages suppliers to voluntarily indicate their name, allowing them to be contacted in order to verify the issue;

- **non- discrimination**

Discriminatory actions (e.g. sanctions, suspension, threats, harassment) against these suppliers are in violation of the Code of Conduct and treated accordingly. Adequate measures shall be taken to avoid discriminatory actions against such known or perceived supplier who has reported a violation.



ENVIROSERV WASTE MANAGEMENT (PTY) LIMITED

CODE OF CONDUCT: SUPPLIERS ACKNOWLEDGEMENT FORM

I hereby acknowledge that I have received and reviewed a copy of the Code of Conduct and its guidelines. I further agree to abide by the spirit of the code and guidelines, particularly regarding my ongoing obligation and audit regarding such activities. I accept that violations of the Code and guidelines may lead to be removed from the vendor list.

With regards to Principal 5 of the Code and Guidelines I confirm the following:

I have read the EnviroServ's Procurement Policy and Fraud, Anti Bribery and Corruption Policy.

I have currently no conflict of interest in my activities and will use my best efforts to prevent such conflicts from arising in the future.

If actual or potential conflicts of interest should arise, I will immediately inform EnviroServ and act in accordance with its instruction.

With regard to Principle 6 of the Code and Guidelines I confirm the following:

I agree to promptly submit written disclosure of all inventions, improvements, copyrights and trade secrets, whether or not patentable.

I agree that all such intellectual property within the existing or contemplated scope of business shall be the property of EnviroServ and I hereby assign the title to such intellectual property to EnviroServ.

COMPANY NAME : _____

NAME AND SURNAME : _____

DESIGNATION : _____

SIGNATURE : _____

DATE : _____

3.2 ANNEXURE B – SUPPLIER QUESTIONNAIRE

SUPPLIER NAME			
CONTACT PERSON			
CELLPHONE / LANDLINE			
RFP/Q DESCRIPTION	National Supply of Hired Toilets – EWM2021/12		
	NB : please tick appropriate box		
Technical			
Does your services meet EnviroServ's specification?	Yes	No	
Price			
Is your price fixed for the contract period?	Yes	No	
Are your prices VAT exclusive?	Yes	No	
Payment	From Statement:		
What payment terms do you offer? (Please tick)	30 Days	45 Days	60 Days
General			
Do you agree to the terms and condition of the RFP/Q?	Yes	No	
Do you agree that this RFP/Q falls under the Consumer Protection Act?	Yes	No	
Documentation			
Have you submitted the following documents?			
• Completed RFP/Q document	Yes	No	
• Code of Good Practice – Suppliers (As attached in Annexure A)	Yes	No	
• Supplier Questionnaire (As attached in Annexure B)	Yes	No	
• Written Power of Attorney of the signatory of the offer to commit the Supplier	Yes	No	
• Proof of business address	Yes	No	
• Accredited BBBEE status documentation	Yes	No	
• Tax clearance certificate	Yes	No	
• Price Schedule (As attached in Annexure C)	Yes	No	
• Pictures, technical specifications, performance and relevant data of goods and services supplied (if applicable)	Yes	No	
• Terms and Conditions of Trade	Yes	No	
• Company Registration Documents	Yes	No	
• Certificate of attendance (if applicable)	Yes	No	
• COID Letter of Good Standing	Yes	No	
• Tender Submission Form (As attached in Annexure D)	Yes	No	
• Company Profile	Yes	No	

3.3 ANNEXURE C – PRICING SCHEDULE VAT EXCLUSIVE

No.	Description	Site	UOM	Price
1	Flush toilet with basin	Nationally	Per Month	
2	Non-flush toilet with basin	Nationally	Per Month	
3	Chemical Foot Flush Toilet with Basin	Nationally	Per Month	
4	Chemical Foot Flush Toilet without Basin	Nationally	Per Month	
5	Damage Waiver	Nationally	Per Month	
6	Service per unit	Nationally	1 x Week	
7	Delivery Charges	Nationally	Each	
8	Collection Charges	Nationally	Each	
9	Septic Pump out	Nationally	5000 Lts	
10	Septic Tanker	Nationally	5000 Lts	
11	Septic Tanker	Nationally	2000 Lts	

3.4 ANNEXURE D – TENDER SUBMISSION FORM

TENDER SUBMISSION FORM

DESCRIPTION OF SERVICE : NATIONAL SUPPLY OF HIRED TOILETS

TENDER NUMBER : EWM2021/12

TENDER CLOSING DATE : 08 JULY 2021

BIDDER INFORMATION	
COMPANY NAME	
NAME OF REPRESENTATIVE	
DESIGNATION OF REPRESENTATIVE	
SIGNATURE	
DATE OF SUBMISSION	
METHOD OF SUBMISSION (PLEASE TICK UNDERNEATH METHOD OF DELIVERY)	
EMAIL	WEBSITE
RECEIVED BY (NAME & SURNAME)	
DATE RECEIVED	
SIGNATURE	
DESIGNATION	

RAISING THE WASTE GAME



3.5. ANNEXURE E – TERMS AND CONDITIONS OF TRADE

TERMS AND CONDITIONS OF TRADE

Between

ENVIROSERV WASTE MANAGEMENT (PTY) LTD

(Reg. No: 2008/021152/07) / (VAT No: 4300251123)

("EnviroServ")

And

.....
(The Supplier “)

Company registration no.:

VAT no:

Physical address:

Postal address:

.....

.....

.....

.....

.....

.....

Tel no:

Fax no:

Email:

1. Payment

Payment to the Supplier shall be effected within **60 (Sixty) days** from date of statement being emailed to EnviroServ.

2. Invoices

Invoices for services rendered/good supplied shall reflect the correct order number(s) and VAT number of the Supplier and EnviroServ; invoices shall be signed off by the authorised representative of the Supplier and shall be approved and signed off by a duly authorised representative of EnviroServ and to be valid for payment to be effected thereon. Invoices are to be emailed to librariangauteng@EnviroServ.co.za.

3. Bank particulars

Confirmation of the Supplier's banking particulars shall be confirmed in writing by the Supplier's banker alternatively by producing a cancelled cheque of the Supplier's banking account.

4. Discount

Early settlement discount will only be permitted if so agreed.

5. Service delivery

The Supplier shall deliver goods/supply services at the designated address specified in the Purchase Order. The Supplier will advise EnviroServ timeously of early/delayed performance.

6. Revoking of Purchase Order

EnviroServ reserves the right to revoke or cancel any Purchase Order by giving notice by electronic email to the Supplier.

7. VAT Registration

The Supplier shall produce a copy of its VAT registration certificate to EnviroServ.

8. Supplier's contractual terms

Contractual terms of the Supplier will only be of force and effect if presented to EnviroServ and accepted by it in writing.

Signed at.....on this.....day of 2021.

.....
Full name of signatory Signature

.....
Position of signatory of the Supplier

Signed at.....on this.....day of2021

.....
Rakesh Seetal

Head of Procurement



RAISING THE WASTE GAME

3.6. ANNEXURE F – EVALUATION CRITERIA

Evaluation Criteria		Weighted Score
		80/20
OPERATIONAL EFFECTIVENESS (SERVICE DELIVERY)		30
1	Technical Competence / Service: <ul style="list-style-type: none"> Company Profile: <ul style="list-style-type: none"> Ability to deliver required services Expertise Footprint 	20
2	Administrative Compliance to Tender requirements <ul style="list-style-type: none"> All supporting documents have been submitted Did not submit all the required documents but submitted these documents: Completed RFP Document, All Annexures, Valid BBEEE Certificate/Affidavit, Valid Tax Clearance, Company Document & Company Profile 	10
FINANCIAL IMPACT (COST, FINANCE, WARRANTIES)		50
1	Fee structure	50
ECONOMIC EMPOWERMENT (B-BBEE & strategic partnership)		20
1	B-BBEE Level	10
2	% Black Ownership	5
3	% Black Woman Ownership	5

AGREED METHODOLOGY FOR TENDER EVALUATION CRITERIA (80/20 RULE)

- **80% CRITERIA**

• **50% FOR PRICE (MAX)**

- Lowest = 50%
- 2nd Lowest = 25%
- 3rd Lowest = 10%
- Others – 0%

• **20% FOR EXPERIENCE/TECHNICAL COMPETENCE (MAX)**

- Company Profile provided = 20%
 - Ability to deliver required services - 10%
 - Expertise = 5%
 - National Footprint = 5%

• **10% FOR ADMINISTRATIVE COMPLIANCE (MAX)**

- Submitted all required documents = 10%
- Did not submit all the required documents but submitted these documents: Completed RFP Document, All Annexures, BBEEE, Tax Clearance, Company Document & Company Profile = 8%
- Did not submit these documents: Completed RFP Document, All Annexures, BBEEE, Tax Clearance, Company Document & Company Profile = 0%
- Did not submit all the required documents = 0%

- **20% BEE CRITERIA**

• **10% BEE LEVEL**

- Level 1 = 10%
- Level 2 = 7.5%
- Level 3 = 5%
- Level 4 = 2.5%
- Level 5,6,7,8 = 0%

• **5% BO%**

- BO ≥ 51 = 5%
- BO <51 = 0%

• **5% BWO%**

- BWO ≥ 30% = 5%
- BWO <30% = 0%