

**CREDIT AGREEMENT - TERMS AND CONDITIONS OF TRADE BETWEEN:**

-----  
**Registration:** (The Supplier) **VAT:**  
 And  
**EnviroServ Waste Management (Pty) Limited (The Customer)**  
**Registration: 2008/021152/07** **VAT: 4300251123**

**Name of Supplier/Service Provider:** .....  
**Company registration:** ..... **Vat:** .....  
**Physical Address:** ..... **Postal address:** .....  
**Tel No:** ..... **Fax No:** ..... **E-mail address:** .....  
**Banking details (Attach cheque or letter from bank, please):** .....

**Trade Reference(s):**

1. Company: ..... Tel No. .... Contact Person: .....  
 2. Company: ..... Tel No: ..... Contact Person: .....  
 3. Company: ..... Tel No ..... Contact Person: .....

**TERMS & CONDITIONS**

**Payment**

**Payment will be 60 days from date of statement.** E-mailed statements and invoices will be acceptable and considered as originals. EnviroServ's VAT number must be reflected on all invoices and statements. Early settlement discount may be negotiated.

**Bank Details**

Confirmation of the supplier's banking details in the form of a Letter from the bank or a cancelled cheque is required and must be attached to this application form.

**Invoices / Statements**

All invoices must reflect the correct order number(s). Invoices must be posted to the postal address as mentioned or delivered to EnviroServ Waste Management's physical address. Alternatively kindly e-mail your statement or invoices to: [LibrarianGauteng@enviroserv.co.za](mailto:LibrarianGauteng@enviroserv.co.za)

**Service delivery:**

The Supplier will deliver the goods ordered as specified and at the delivery address as per the order. The Supplier will inform EnviroServ, in advance, if a delivery is either going to be earlier or later than the requested date.

**Orders and cancellation of Orders**

An official approved Purchase Order, placed via electronic media, telephonic or fax must be supplied by EnviroServ. If The Supplier has not yet committed financially or contractually to a sub-contractor / supplier, and by mutual agreement, an order may be cancelled

**Guarantee / Warranty**

Products delivered are guaranteed by The Supplier to be of the specified standards and condition as required and agreed with EnviroServ Waste Management. Goods will carry at least a manufacturer's warranty / guarantee as specified by the manufacturer. The Consumers Protection Act (CPA), Act 68 of 2008, effective 31 March 2011, will be applicable to address warranty/guarantee disputes. This Act will be applicable to both supplier and client with regard to fairness, obligations and rights.

**Black Economic Empowerment**

It is EnviroServ's policy to do business with BEE companies. If you are BEE compliant, attach your certification, please. This rule is not compulsory to suppliers with a turnover less than R 10.0 million per year. In this case, a letter from the supplier's Bookkeepers and / or Auditors verifying the turnover, on an appropriate Letterhead, is required.

**VAT Registration**

A copy of the supplier's VAT registration is to be attached to this application.

**Business Profile**

A copy of the supplier's business profile, stating its core business, must also be forwarded to the EnviroServ Waste Management's Procurement Department for supplier evaluation purposes.

**Other Terms and Conditions**

The supplier may attach its trading Terms & Conditions. This will be scrutinised and amended to be acceptable and reasonable for both parties.

**Service Level Agreement(s) (SLA)**

Companies willing to offer fixed prices guaranteed for period of three (3) – six (6) – or twelve (12) months and prepared to enter into a Service Level Agreement, will have an advantage to secure services for EnviroServ.

Signed at: .....this .....day of ..... 20 .....

**Financial Manager: Supplier**  
**Full Name of Signatory** .....

Signed at ..... This .....day of ..... 20 .....

**EnviroServ Waste Management: Head of Procurement**  
**Full Name of Signatory: Mr Rakesh Seetal**

**Customer Care Line: 0800 192 783**  
 clientservices@enviroserv.co.za

**Registered Address:**

EnviroServ Waste Management (Pty) Ltd, Brickfield Road, Meadowdale, Germiston, PO Box 1547, Bedfordview, 2008  
 t +27 (011) 456 5660  
 f +27 (011) 454 6016  
[www.enviroserv.co.za](http://www.enviroserv.co.za)

**Gauteng Regional Office** - +27(11) 456-5400, **KwaZulu Natal Regional Office** - +27(31) 902-1526,  
**Western Cape Regional Office** - +27(21) 951-8420, **Eastern Cape Regional Office** - +27(41) 466-2741

**Directors:**

C.L.A. Coppings, E. Gombault, S. Jwili, D.F.N. Krugel, D. Lavarinhas, A. McLean,  
 M. Myburgh, D.M. Ramaphosa, D.L. Thompson (CEO), N.S. Vermeulen  
 M. Mayet (MComm Tax) (Company Secretary)

**Reg No 2008/021152/07**

